

JULY 30, 2010

TO: Calibre Lake Management
Re: Lease Renewal for Apartment
Iesha

I have enjoyed my stay at Calibre
Lake Apartments and appreciate the
staff helping to make this my home.

Thanks!

Iesha

Iesha

Date: 8-5-2010
To: Calibre Lake Apartments Management
From: [REDACTED]
Ref: [REDACTED] 04 on 10-15-2010

Dear Management Representative:

I wish to thank you for providing such a wonderful living environment as you've made available to me over the past year (the term of my lease). The staff of Calibre Lake has been extremely professional and it was/is always a pleasure to visit the administrative offices. I feel it is due to the exceptional nature of the staff of Calibre Lake that my stay can be viewed as one of the better years of my life.

The continued success and profitability of Calibre Lake as an establishment is ensured with the high caliber of its employees! Good job!

James R. _____

[REDACTED]
[REDACTED] Calibre Lake
[REDACTED] Smyrna, GA [REDACTED]

Lease Renewal

Date: July 28, 2010

To: Calibre Lake Management

From: Tamia

Hi! I am writing this letter to inform you that I will not be renewing my lease on September 30, 2010. I had a wonderful experience here, and I would highly recommend Calibre Lake Apartment Homes to anyone in the future. You all were so great and caring (especially Kristy), and I greatly appreciate it!

Thanks Again, Tamia

Tamia

5-3-10

(Signature)

7/31/10

(Signature)

Mgmt:

I, Jackie, will be vacating my Apartment at the end of my current lease. It has been very nice living here. I thank you all for your many kindnesses.

Jackie

Date: 8-5-2010
To: Calibre Lake Apartments Management
From:
Ref:

Dear Management Representative:

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The continued success and profitability of Calibre Lake as an establishment is ensured with the high caliber of its employees! Good job!

James R. _____

CALIBRE

Lake

RATE YOUR MAINTENANCE

PLEASE HELP US "MAKE QUALITY CERTAIN" BY EVALUATING YOUR MAINTENANCE SERVICE AND LETTING US KNOW BY FILLING OUT THIS CARD AND DROPPING IT IN THE MAIL. THANK YOU!

TIMELY: YES NO

QUALITY: SATISFACTORY UNSATISFACTORY

APT. # _____ WORK ORDER # 036173

Francis

TECHNICIAN'S NAME

5-24-10

DATE

RESIDENT'S SIGNATURE

COMMENTS: Francis put the lock key on the patio door today same day as requested. Very professional and checked it several times to be sure working properly. He is always very efficient - friendly - does above work beyond.
rate-your-maintenance@sterlingtr.com helps with my card!
Just does a job. Highly Satisfied. Chair into car - helped anyway he can. An excellent Employee - deserves a raise.

Calibre Lake,

I just wanted to Thank you for everytime our building is "Refreshed" from blowing away leaves, dirt, spiderwebs etc in front of our doors and the entire hallway & stairs. I love coming home to clean & beauty. The grounds are beautiful & we are grateful & privileged to be here. Ric & Barbara

CALIBRE

Lake

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TIMELY: YES NO QUALITY: SATISFACTORY UNSATISFACTORY

APT. # _____ WORK ORDER # 36058

Francis
TECHNICIAN'S NAME

DATE _____ RESIDENT'S SIGNATURE _____

COMMENTS: Good job, but left lots of debris
around water heater and wires on
kitchen counter top. Quick service! Thank you

rate-your-maintenance@sterlingtr.com

J. Velt

CALIBRE

Lake

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TIMELY: YES NO QUALITY: SATISFACTORY UNSATISFACTORY

APT. # _____ WORK ORDER # 35805

Alan
TECHNICIAN'S NAME

5/12/2010
DATE _____ RESIDENT'S SIGNATURE _____

COMMENTS: Thanks!!! Maintenance did a great job!
They replaced the A/C QUICK! !!

rate-your-maintenance@sterlingtr.com

J. Velt

CALIBRE

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TIMELY: YES NO QUALITY: SATISFACTORY UNSATISFACTORY

APT. # _____ WORK ORDER # 030047

TECHNICIAN'S NAME _____

DATE 5/20/2010 RESIDENT'S SIGNATURE _____

COMMENTS: Glenn and Francis are both Exceptional and do good work; come quickly the day of or next day and fix everything professionally. Very friendly and so kind to help me. Wheel chair instead of car. They save my luck; so many other things they don't have to do. The entire Service Staff is above Exceptional!
Glenn

CALIBRE

Lake

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TIMELY: YES NO QUALITY: SATISFACTORY UNSATISFACTORY

APT. # _____ WORK ORDER # 038857

TECHNICIAN'S NAME _____

DATE 8/4/2010 RESIDENT'S SIGNATURE _____

COMMENTS: GLENN WAS PROMPT THOROUGH AND INFORMATIVE.

rate-your-maintenance@sterlingtr.com

f. van

CALIBRE

Lake

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TIMELY: YES NO

QUALITY: SATISFACTORY UNSATISFACTORY

APT. # _____

WORK ORDER # 542500

TECHNICIAN'S NAME John

DATE 9/20/2010

RESIDENT'S SIGNATURE [Signature]

COMMENTS: _____

very fast service

rate-your-maintenance@sterlingtr.com

F-100

CALIBRE

Lake

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TIMELY: YES NO

QUALITY: SATISFACTORY UNSATISFACTORY

APT. # _____

WORK ORDER # 039701

TECHNICIAN'S NAME Francis

DATE 9/2/10

RESIDENT'S SIGNATURE [Signature]

COMMENTS: Fast and great work! TX!

rate-your-maintenance@sterlingtr.com

F-100