

RENAISSANCE VILLAGE AT BRIAR FOREST

February 2010

Newsletter

We would like to take this time
to wish you a Happy Valentine's Day!



Community Spotlight

Don't forget about our New Online Rent Payment Option!

This new feature is for your convenience, and the best part is it's FREE!

You will have to register, but we promise this won't take long.

This is just another way for us to help make your life a little easier....

Try it today!

Visit:

<https://www.propertybridge.com/Residents/Payments.aspx?c=greystar-n>

Don't forget about our FACEBOOK & TWITTER sites. This is a fun and convenient way to stay connected!

This is the new way of the future, and now we are a part of it!

Visit:

Renaissancevillageatbriarforest.myapportal.com

Renaissance Village at Briar Forest's Management Team wants to do everything possible to create a fun community environment for you to live in. Over the past few weeks, our marketing department has been experimenting with a new look for our monthly newsletters. Please bear with us during this transition. We value your input and welcome your thoughts for new community activities and newsletter topics.

Please email your ideas to:

Renaissancemktg@greystar.com.

Tent Rent Events

The season for the Tent Rent Event is upon us! These events are for our current and new residents and prospects. If you have a friend that you want to show around, this is a great time to bring them by. You can bring them to enjoy a complimentary lunch and an awesome leasing experience. When they move in, we'll give you a reward of money off your rent!

Whether you bring someone or not, remember "When you see the tent, stop by... we'd love that!"

Football Fans

This year's teams playing in the Super Bowl are the Indianapolis Colts and the New Orleans Saints. While both are great teams, we congratulate the Saints on making it to their first Super Bowl ever!

We wish both teams Good Luck!!

Please keep in mind during this fun tradition that your neighbor may not be watching the game and may want peace and quiet. Watching the noise level will help us all enjoy this fun and exciting endeavor.

THE TALK

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Community F.A.Q's

(Frequently Asked Questions)

Q: When is my rent payment late?

A: Rent is due on the first, and late on the fourth. As long as the payment is in the drop box by the time we get into the office on the fourth, your rent is not late.

Q: How often should I have my apartment sprayed for unwanted pests?

A: A good practice is to have your apartment sprayed at least once a month. This will keep out all those unwanted pests that sometimes try to get out of adverse weather conditions. Hot or cold, spray at least once a month just to be safe.

Q: When should I renew my lease?

A: Your apartment leasing office will send a reminder to your door, letting you know it is time to renew. This letter usually comes 60 days before your lease is up. If you do not receive your renewal letter within that time, contact your leasing office just to be sure.



HELP TOPICS

Dear Leasing Agent,

I am writing to let you know that I am frustrated with the people that live above me. It seems like they are always jumping and walking too hard. I try to ignore the noise, but it's constant and seems to never stop. I have tried banging on the ceiling with a broom, and that doesn't work, they just get louder. I am to the point that I just want to move. Please help.

Anonymous

Dear Resident,

I know that noise issues can sometimes get out of control; however, please notice that the proper protocol for a noise complaint is to notify the office first. Please do not bang on the ceiling or try to "Take matters into your own hands." This tends to escalate to bigger problems. My advice would be to notify your office, and let them be the bad guys. (They are there to assist you with these types of things.)

Please keep in mind that the people above you are living, too. They deserve to walk about their apartment freely. Please make sure that you only make a complaint when the noise is excessive. Your leasing office will handle the issue from there.

Thanks again for seeking help on this topic. Noise does happen, but we don't want it be the reason that you move. If all else fails, discuss this issue with your Community Manager. They will have the right answer to help you.

Leasing Agent

**"Give thanks for what you are now,
and keep fighting for what you want
to be tomorrow."**

---Fernanda Miramontes-Landeros

Do you have a question that has been nagging you because you keep forgetting to ask about it? We will do our best to get your question addressed in our next newsletter.

Email us at: Renaissancemktg@greystar.com

DATES TO REMEMBER

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RECYCLING BINS NOW AVAILABLE

We now offer several recycling bins around our community located in both phases.

Renaissance Village at Briar Forest wants to help contribute to a cleaner environment, so we are doing everything possible to achieve this mission.

Please recycle. Your children's children will thank you for it!



Pest Control Dates

Are you due for a spray? Our pest control comes out once a week to spray for those unwanted pests.

Call the office to schedule your apartment.

Pest control dates:

Feb. 3rd Feb. 17th

Feb. 10th Feb. 24th

Breakfast at the Clubhouse

Every month we have a continental breakfast at the clubhouse. This is a great opportunity to meet your neighbors and office staff. We have a new manager, and she would love to meet you. Stop by this month and say hello. Separate flyers will go out with the dates.

Trash

Please remember not to set trash by your front door, or on your patio/ balcony. This attracts unwanted pests and it's unsightly.

We have numerous trash receptacles throughout the community for your convenience.

Pet Lovers

Please make sure that your pets are on a leash when walking around the community. Also, you must make sure that you are picking up the droppings that your pets are leaving.



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